

## Every repair we do is backed for **12 months or unlimited kilometres** — whichever you reach.

If something we fixed fails because of **our workmanship** or a **part we supplied**, we come back and put it right at no charge — **the return call-out is free too**. No fine-print runaround, no fighting for it.

### What's Covered — and What Isn't

#### ✓ Covered

**Our workmanship** on every repair — 12 months, unlimited km. Fitted wrong by us? We fix it free.

**The parts we supply & fit** — backed by the manufacturer's warranty, with our labour to refit included for 12 months on major mechanical parts.

**The free return call-out** — if it's a warranty fault, we come back to you. No second call-out fee.

#### ✗ Not Covered

**Wear-and-tear items** (brake pads, clutches, batteries, tyres, filters, fluids) — we guarantee we fitted them right, not how long they last.

**Parts you supplied yourself**, or work done by another mechanic.

**Accident, misuse**, or driving on after a fault appears and making it worse.

**Work we recommended** that you chose not to do.

### How to make a claim

Simple — and we don't make you fight for it.

- 1.** Call or text us first — tell us what's happening.
- 2.** We arrange to inspect the car and confirm it's a warranty fault.
- 3.** We fix it — at no charge, call-out included.

**Keep your invoice** — that's your proof of cover.

*This warranty is in addition to your rights under the Australian Consumer Law.*